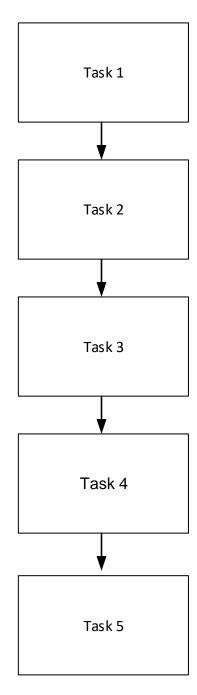
## **Process P01**

Inputs

A process is a series or set of activities that interact to produce a result; it may occur once-only or be recurrent or periodic.



A procedure is a document that instructs workers on executing one or more activities of a business process. It describes the sequence of steps, and specifies for each step what needs to be done, often including when the procedure should be executed and by whom.

A degree of inspection is required to ensure that key tasks and the process outputs meet set standards.

Outputs

Process Mapping and Process Modelling are not the same thing!